

FAQ

1. How many is the technical speed of Growell PCMCIA Card ?

It is max 153,6 Kbps.

2. How many is the actual speed ?

It is about 80-100 Kbps (in normal condition and it is dependant on the signal).

3. What CDMA operator compatible with Growell PCMCIA Card ?

They are FREN (Java area), the 800 MHz CDMA operator, FLEXY(out of Jakarta and Bandung area) and StarOne, the 800 MHz CDMA operator (out of Jakarta dan Bandung area)

4. How to use the other operators ?

Remove _R-UIM(Removable User Identity Module) without the security of pin number, User ID, dan Password.

5. Can I make a call when connecting to the internet ?

No, you can't. You are only able to use one channel, make a call or connect to the internet.

6. How many is the tariff of connecting to the internet using Growell PCMCIA Card?

There are 3 alternative costs :

- a. per KByte = Rp 5/Kb (FREN)
- b. per KByte = Rp 5/Kb (Mobile ISP)
- c. per minute = Rp 160/minute (CBN Mobile, Ezy Move)

7. How is the procedure of using Growell PCMCIA Card ?

You should Install the software/driver of Growell from Growell CD Install to the Notebook or Personal Computer first then click the shortcut of Growell Speedup on the desktop, Change the connection setting suitable with CDMA operator and you will directly connect to the internet.

For CDMA operator Fren, User ID : m8, password : m8 and Dial No : #777

For CDMA operator StarOne, User ID : starone, password : indosat, Dial No : #777

For CDMA operator Flexy, User ID : telkomnet@flexi, password : telkom, Dial No : #777

8. Can I use Growell for my Personal Computer?

You can use Growell PCMCIA Card on your PC by adding PCI to PCMCIA converter on your motherboard.

9. What is the different between mobile internet and dial-up one?

The speed of mobile internet is 3 times faster than dial-up one. People can take advantage of mobile internet wherever and whenever.

10. Which one is cheaper, connecting to the internet by Time Base (per minute) or Volume base (per KiloByte) ?

For email and data monitoring, it is cheaper to use mobile internet by Volume Base (per KiloByte). You can use Mobile-8 network or 8 ISP (AT&T, Jalawave, Biznet, IPNET, Centrin, Pacific Link, Central Online, Radnet, Mitranet)

For download big file, it is cheaper to use mobile internet by Time Base (CBN mobile, Ezy Move, Rp 160,- per minute).

11. What is the different between Handphone and Growell?

The main function of Handphone and Growell is different. Handphone is focused on voice communication while Growell is more focused on data communication/internet. Compared with handphone, the speed of Growell is faster and more stabil.

12. What is CBN MOBILE ?

CBN Mobile is one of the product of CBN cooperated with Mobile-8 that enable users to use internet mobile where ever, with tariff Rp 160,- per minute plus PPn.

13. What is Mobile ISP ?

Mobile ISP is the product of Mobile-8 cooperated with many Internet Service Provider (ISP) that enable the users to connect to the internet wherever with higher speed, higher stability and cheaper cost.